**Contact**

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**Education**

MBA Business Analytics (2022-2024), BITS PILANI

B.Tech Computer Science and Engineering (2014-2018) Integral University, Lucknow Uttar Pradesh

Summary

A result-oriented professional with more than 3 years of experience in IT infrastructure, storage ,data backup, system administration , monitoring. A self-driven person, who thinks rationally, and adaptable according to environment and culture.

Skill Highlights

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| * Good knowledge and experienced with storage NETAPP

Metrocluster technologies or equivalent* Skilled in Netbackup, HP3PAR storage, Veeam,Vcenter, Tableau Desktop
* Technical documentation skills, including the use of Word, Advanced Excel.
* MySQL( Basic SQL, view, joins, function, Stored procedure, Cursor and Trigger)
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Experience

Coforge Technologies - November, 2020 — Present

SENIOR ASSOCIATE - IT OPERATIONS SERVICES

* Experience with Enterprise Storage, such as NetApp Ontap
* Applied quantitative analysis and data visualization to deliver captivating presentations.
* Performs initial backup run and testing and provide remediation if necessary
* Knowledge in SAN Structure - Disk allocation, LUNs, Cloning, Mapping
* Create and maintain technical documentation for all related activities
* NetApp Volume creation ,resize and decommission added and removed backups from backup environment
* Administered daily, weekly and monthly backup operations.
* Experienced working with Local and remote team members.

Coforge Technologies - August 2018 — October 2020

ASSOCIATE

* This role is responsible for the design, support and maintenance of a large monitoring infrastructure.
* Responsible for the health of enterprise monitoring tools and infrastructure such as: OpsRamp, Manage Engine OpManager, Oncommand Unified Manager, QlikView and other monitoring solutions.
* Collaborate with Engineers, Operations and other teams to ensure application, network and system monitoring best practices
* Provide a robust service for monitoring products deploying onto the platform. Utilise this service to validate all expected KPIs, events, alerts, action, documentation and trend analysis graphs are fit for purpose for the product and infrastructure.
* Work with development and operations teams to ensure alert thresholds are fit for purpose and do not generate false positives or spam alerts / events

 Jasleen Chavan