

NAYERA SAAD AHMED MOHAMED

ServiceNow Administrator

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Riyadh, KSA

SUMMARY

Certified ServiceNow System Administrator with a development background & deep understanding of platform configuration, and system automation. Skilled in optimizing workflows and implementing best practices to ensure platform efficiency and scalability.

Highly skilled in problem-solving and delivering solutions that streamline processes and drive business success. Passionate about innovation and committed to achieving tangible results in a dynamic, fast-paced environment.

PROFESSIONAL EXPERIENCE

02/2019 - 08/2019

Code95

- Internship
 - https://www.linkedin.com/company/code95web/
 - Develop and Debug issues.
 - Actively Seek New Programming Knowledge.

07/2015 - 08/2015

Employability & Career Development Center (ECDC- SCU).

- Internship
 - Communication skills
 - Presentation Skills

2022 - 2023

Freelance project

- Watchaeat website Project
 - Improved website performance by reducing load times by 40%, leading to better user engagement.

EDUCATION

Riyadh, Saudi Arabia

- ServiceNow Certified System Administrator (CSA).
ServiceNow

Riyadh, Saudi Arabia

- ServiceNow Micro-Certification- Automated Test Framework (ATF)
ServiceNow

Riyadh, Saudi Arabia

- ServiceNow Micro-Certification: Welcome to ServiceNow
ServiceNow

Egypt

- 9-Month Diploma. Track: Web and User Interface Development
Information Technology Institute (ITI) (Ministry of Communications and Information Technology (MCIT))

Egypt

- Bachelor degree of Computer Science.
Suez Canal University

LANGUAGES

Arabic
Native



English
Advanced



Turkish
Intermediate



TECHNICAL SKILLS

Languages

JavaScript TypeScript MVC C#

Web Technologies

React Js CSS Html Tailwind Vite Next js Redux/Redux-toolkit React Query Mvc5 Ajax